



K2 Plus

Stairlift

Owner's
Manual

 savaria®

IMPORTANT – READ FIRST

Ensure that only an authorized Savaria mechanic installs and services your Lift. Under no circumstances is anyone other than a mechanic with Savaria training and authorization to install, adjust, service or modify any mechanical or electrical device on this equipment.

Failure to follow this warning can result in safety system compromises or defeat; this can result in serious injury or death. Savaria accepts no liability for property damage, warranty claims or personal injury, including death, in this circumstance.

Passenger safety is the result of countless details in the equipment design, manufacture, and installation. After installation, reliable operation and continual safe operation requires regular inspection and maintenance as outlined in this manual, or more frequently where usage, environment, or local jurisdiction requires. As the Owner, you are responsible for ensuring that regular inspections and maintenance occur in a timely manner as per the manufacturer's recommendations and maintenance schedule.

Refer to this owner's manual for unit description, setup, operating instructions, and a maintenance schedule for your Lift. Upon completion of installation, the Savaria mechanic must provide you with the information for the box below and ensure it is recorded in this owner's manual. In addition, either you or the Savaria mechanic must keep any service and/or maintenance records in the Maintenance Record section of this owner's manual.

At all times, your Lift must be maintained in compliance with the applicable standard to which it has been built and installed.

United States: A18.1–Safety Standard for Platform Lifts and Stairway Chairlift

Canada: CSA B355/613–Platform lifts and stair lifts for barrier-free access

Europe: EN-81-40–Stairlifts and inclined lifting platform intended for persons with impaired mobility

Europe: 2006/42/EC–Machinery Directive

Depending on your country or region, the local authority code variant may apply. To ensure safe operation of your Lift, pay careful attention to the important notes, and follow the instructions and any additional safety regulations in this manual.

FOR OWNER'S RECORDS

Customer Name: _____

Installing Dealer: _____

Dealer's Telephone Number: _____

Date Installed: _____

Serial/Job Number: _____

WARRANTY

Ensure your Savaria Dealer provides you with a copy of the manufacturer's limited parts warranty and documentation relating to any Dealer labour warranty.

CONTENTS

1. SAFETY INSTRUCTIONS	4
To Ensure Safety	4
2. DESCRIPTION	5
Exterior View	5
Seating Features	6
Safety Features	6
Seat Belt	6
Footrest and Carriage Sensors	6
Safety Switches	6
Emergency Stop Button	6
Overspeed Brake	6
Key Switch and Power Switch	7
3. SPECIFICATIONS	8
4. USING THE DEVICE	9
Before Operation	9
Operating the Stairlift	10
Emergency Stop	10
Emergency Manual Operation	11
5. TROUBLESHOOTING	12
Diagnostic LEDs	13
5. MAINTENANCE	14
1. Rail	14
2. Carriage	18
3. Seat/Chair	23
4. Remotes/Hall Call	25
Maintenance Record	27

1. SAFETY INSTRUCTIONS

To ensure safe operation of this unit, pay careful attention to the important notes below.

To Ensure Safety

- Read this manual carefully before using the equipment.
- To prevent accidents, adhere strictly to the instructions and keep clear of moving parts at all times.
- Follow instructions on all equipment labels at all times. Replace any damaged labels immediately.
- Ensure that only qualified personnel perform maintenance and service on the unit.
- When replacing parts, be sure that only genuine Savaria parts are used.
- This unit is intended for use by a mature person who understands its proper operation as set out in this manual.



WARNING

At no time should children under the age of 16 use the lift while unsupervised.

- This lift is to be used **ONLY** for the transport of a person up/down the stairway. Do **NOT** use the lift for any other purpose (such as the transport of items).
- Do **NOT** use the lift for firefighting purposes or for evacuation during a fire.
- Prior to operation, make sure that all areas in and around the lift are clear of any obstructions.
- Be very careful of others using the stairs while the lift is in operation as there is a potential risk of collision.
- Test your keys and emergency stop button (if equipped) every month.

2. DESCRIPTION

Exterior View

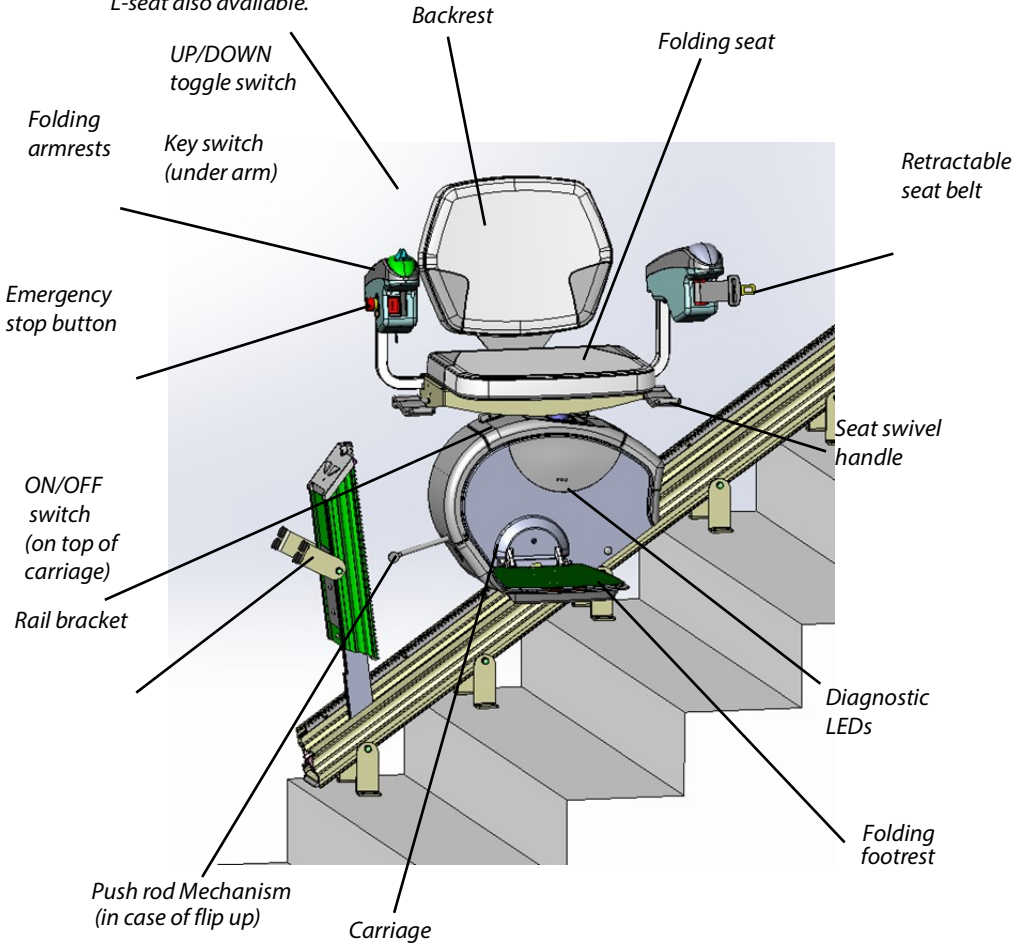
Figure 1 shows the exterior components of the K2 Plus Stairlift.

Figure 1

NOTE:

Plus-seat shown here.

L-seat also available.



Seating Features

The seat assembly swivels in one direction only for transfer in/out of the seat. **For your safety, do not swivel the seat until the unit has stopped.** Once the unit has come to a complete stop, lift up and hold the swivel handle to swivel the seat. Release the handle to lock the seat in place.

When the stairlift is not in use, the seat, armrests, and footrest can be folded up to allow for more space on the stairway.

Safety Features

Seat Belt

Always use the retractable seat belt to ensure that you are safely secured in the chair during travel.

Footrest and Carriage Sensors

There are safety edge sensors on the sides of the footrest and the carriage, and an underpan sensor on the bottom of the footrest. These sensors will stop the stairlift if an obstruction is encountered on the stairway.

If you encounter an obstruction, press the opposite side of the toggle switch to run the stairlift in the opposite direction. Remove the obstacle from the pathway and proceed in the original direction of travel.

There is a push rod mechanism (with a safety switch) with flip up rail option, which will prevent the stairlift from traveling down when the flip-up rail is folded up.

Safety Switches

There are upper and lower safety limit switches to stop the stairlift when it reaches the top or bottom of the stairway. There are also mechanical stops at the top of the rail (front and back) to stop the lift from running off the rail.

There is a safety switch for the swivel seat that will prevent the stairlift from running if the seat is not locked in the riding position.

Emergency Stop Button

There is an emergency stop button located on the left arm. Pressing this button will stop the unit immediately.

Overspeed Brake

There is an overspeed brake that will engage and stop the lift if the normal downward travel speed is exceeded.

Key Switch and Power Switch

The stairlift is equipped with a key switch on the bottom of the same arm as the toggle switch. The unit cannot be operated unless the key is inserted and turned a quarter turn clockwise to the ON position. Once the key switch is turned on, flip the ON/OFF main power switch (on the top of the carriage) to the ON position.

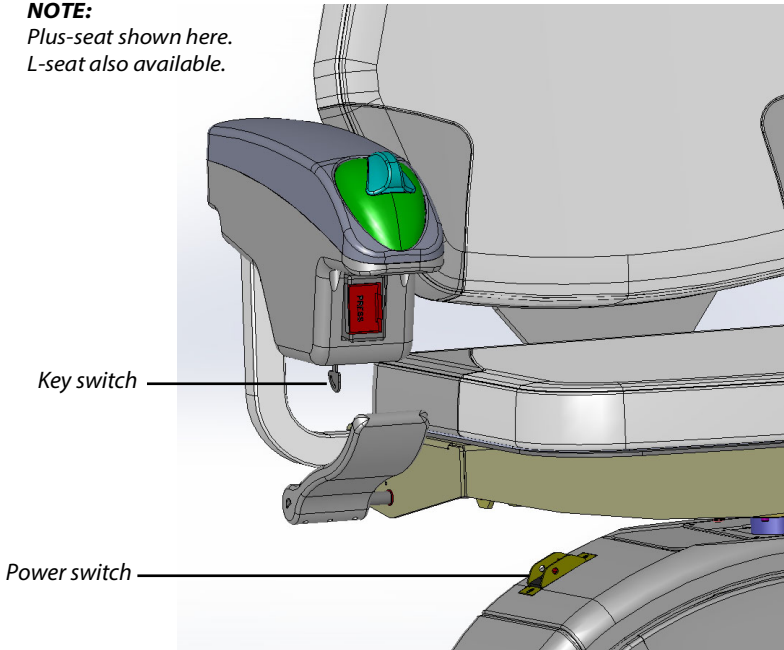
NOTE

Do NOT turn off the power switch after each trip. Turning off the power switch stops the batteries from charging and this action will eventually drain the batteries.

Figure 2

NOTE:

*Plus-seat shown here.
L-seat also available.*



3. SPECIFICATIONS

K2 Plus Specifications

Applications	Residential, indoor, straight-run stairway Commercial (where permitted)
Load capacity	Residential: 400 lb (182 kg) Commercial: 350 lb (159 kg) NOTE: Flip-up rail maximum load capacity is 350 lbs (159 kg)
Maximum travel	32 ft (9.75 m)
Travel speed	15 ft/min (0.08 m/s)
Daily cycle	Normal: 10 Heavy: 25 Excessive: 40 Maximum starts in 1 hour on standard installation: 5
Range of incline	30° to 55°
Temperature range	14°F to 104°F (-10°C to 40°C)
Drive system	Rack and pinion
Operator controls	Constant-pressure type (rocker switch and remote control call/send units)
Seat belt	Retractable
Motor	24 VDC, 1/3 HP, 2500 RPM
Noise level	Does not exceed 70 dBA
Fold-up width	16 5/8" to 18 1/4" (42.2 cm to 46.4 cm)
Fold-out width	27 3/8" to 29" (69.5 cm to 73.7 cm)
Rail	Aluminum extrusion
Charging	Charges on standard household power (110 VAC)
Emergency operation	Full up and down travel on power interruption (full battery backup)
Options	Savaria Link remote monitoring
Warranty	36 months

4. USING THE DEVICE

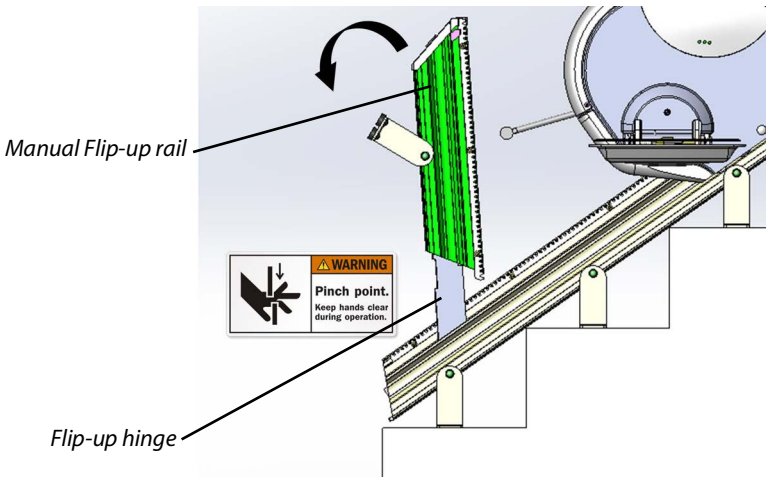
Before Operation

- 1 Ensure the stairway is clear of any obstructions and the stairlift charger is plugged in at the wall.
- 2 Insert the key and turn it a quarter turn clockwise. Flip the ON/OFF power switch to the ON position.
- 3 Check that the seat is locked in the riding position for up/down travel.

NOTE

If the chair has not been used for over an hour, press the remote button twice to wake it from sleep mode. If the chair has not been used for over 24 hours, run the chair from the arm toggle switch for a second to wake it from sleep mode. You can then use the remotes for normal operation.

Manual Flip Up rail Operation (If Equipped):



- 1 Unfold the flip-up rail by holding it from the top end and push it towards the floor. Ensure to keep the flip-up hinge clear while unfolding.
- 2 Lower the flip-up rail until the rubber pad touches the floor.
- 3 Check that the flip-up rail rack is meshing properly before stairlift operation.

Operating the Stairlift

- 1 If necessary, use the remote control to call the stairlift to the required end of the rail for boarding. Be sure to point the remote at the lift when pressing the button.
- 2 If necessary, fold down the seat, armrests, and footrest.
- 3 Lift up the seat swivel handle, rotate the seat to a comfortable boarding position, and then release the swivel handle to lock the seat in place.
- 4 Ensure the seat is locked in place before boarding.
- 5 Position yourself in the seat and fasten the seat belt.
- 6 Lift up and hold the seat swivel handle and rotate the seat so you are parallel to the rail (with your back against the wall). Release the swivel handle to lock the seat in the riding position.
- 7 Place your feet securely on the footrest and your arms on the armrests.
- 8 Press and hold the toggle switch to move the stairlift in the desired direction.
- 9 The stairlift will stop automatically at the upper or lower end of the rail, or if the toggle switch is released.
- 10 Ensure the stairlift has come to a complete stop before exiting the chair.
- 11 Lift up the seat swivel handle, rotate the seat to a comfortable exit position, and then release the swivel handle to lock the seat in place.
- 12 When the seat is locked in place, unfasten the seat belt and get out of the chair.
- 13 To allow for more room on the stairway when the stairlift is not in use, swivel the seat back to the riding position, and then fold up the seat, armrests, and footrest.
- 14 For more information or training, contact the installing company.

Emergency Stop

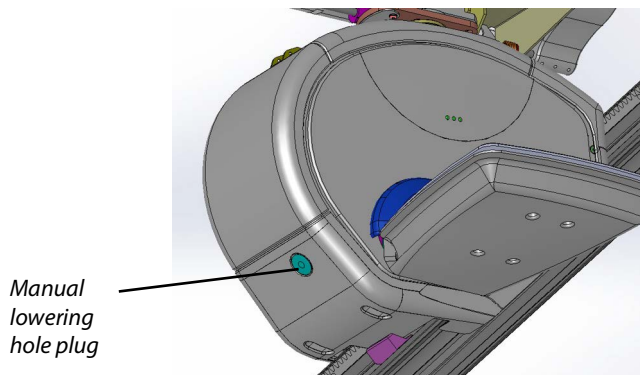
In the event of an emergency, you can press the red Emergency Stop button located on the arm of the chair. The stairlift will stop immediately. Once the emergency is dealt with, release the button to restore normal operation. Unit will come pre-equipped with the Emergency Stop button for all CSA B613 (as per section 8.5.2 - Emergency Stop Device) and all Commercial applications. Optional only for Residential applications in some regions.

Emergency Manual Operation

If necessary, you can operate the lift manually using the manual operation tool (handwheel) as described here.

- 1 Turn OFF the main power switch.
- 2 Remove the manual lowering hole plug from the bottom of the carriage.

Figure 3



- 3 Fit the shaft of the manual operation tool (shown below) into the manual lowering hole so it engages with the motor shaft.

Figure 4



- 4 For a left-hand unit, turn the handle **clockwise** for the unit to travel **up** the stairs and **counter-clockwise** for the unit to travel **down** the stairs.
- 5 For a right-hand unit, turn the handle **clockwise** for the unit to travel **down** the stairs and **counter-clockwise** for the unit to travel **up** the stairs.
- 6 When movement of the carriage is complete, call your Authorized Dealer for service assistance. **DO NOT** turn the main power back on.

5. TROUBLESHOOTING

Follow through the items below to determine a possible reason for the problem before contacting your authorized dealer. If any issues persist, please contact your authorized Savaria dealer



WARNING

Only qualified technicians are authorized to perform repairs and 6-month maintenance. DO NOT manipulate, modify or remove any safety feature of the lift. Contact your authorized dealer as necessary.

Problem	Action
Stairlift will not run	<ul style="list-style-type: none"> - Make sure the stairlift charger is plugged in at the wall. - Make sure the key switch is turned ON and the power switch is ON. - Check the residence main circuit breaker (or fuse) panel for a tripped breaker tripped or blown fuse.
If your stairlift does not operate and all lights are on	<ul style="list-style-type: none"> - Make sure the seat is swiveled and locked in the riding position. - Check around the footrest and carriage for any obstructions.
Stairlift is beeping while not moving	<ul style="list-style-type: none"> - If the stairlift beeps for approximately 20 seconds while not moving, this means the stairlift is not charging. - Check that the stairlift cord is plugged in to the wall outlet.
Stairlift stops and won't restart	<ul style="list-style-type: none"> - If the stairlift runs to either end of the stairway and then stops and won't restart, this means that the battery charge is low. Charge the stairlift.

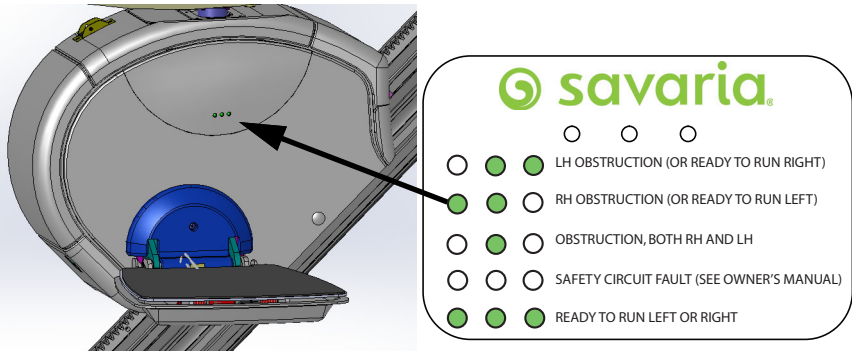
Diagnostic LEDs

There are three diagnostic LEDs located on the carriage front panel.

NOTE

B355 and B613 units DO NOT have the 3 diagnostic LEDs.

Figure 5



LED Status

LEDs	Meaning
Middle and right LEDs on	Left-hand obstruction (or ready to run right)
Middle and left LEDs on	Right-hand obstruction (or ready to run left)
Middle LED on	Obstruction, both right-hand and left-hand
All LEDs off	Safety circuit fault
All LEDs on	Ready to run left or right

6. MAINTENANCE

The K2 Plus is subject to wear and tear from use. You must perform the checks and actions in the following tables to ensure safety and proper operation.

IMPORTANT

Savaria products are only to be installed, adjusted, serviced, or maintained by Savaria licensed dealers and technicians. Your Savaria product will have the warranty voided if a non-Savaria approved technician performs work on the Savaria product.

For units with high or excessive daily cycles, outdoor use, or use in harsh environments, inspection and maintenance should be conducted more frequently to ensure optimal performance.

1. Rail

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Check the rail for Damages.	Review damages and causes, replace railing if needed.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Clean the rail for dirt.	Use a cleaning solution and remove any dirt/debris.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Check roller guide/grooves for damages/Irregularities.	Replace railing if any damage is found.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check all fixings of the rails and rail brackets.	Tighten any loose T nuts or screw holding the rail brackets to the staircase.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the bracket extension connections (if equipped).	Tighten any loose nuts as required.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the gear rack is tight and pitched properly.	Tighten any loose screw holding the rack to the rail frame.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the presence of top and bottom final limits.	Ensure the unit stops at the required position at the top and bottom of the staircase.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Inspect top and bottom mechanical end stops.	Ensure firmly attached to the rails. Tighten the T nuts if required.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check charger output to the rail.	Verify output voltage and replace charger if needed.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Clean rubber rail end caps for any dirt.	Replace any excessively worn rail caps.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check for any loose wires, ground wire.		Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check copper busline strip for any damages.	Ensure free from any dents and dirt. Replace the strip is needed.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Check busline strip end connections.	Connection to the charger wire should not be exposed. Reapply insulation if required.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check rail connections and splice bars (if more than one rail is used).	Ensure splice bars are securely holding the two rails in place. Tighten the splice bar screws if needed.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
In Case of Flip-Up Rail			
Check Flip-up rail hinge for damage.	Clean all parts of the hinge.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the rail brackets attached on either side of the rail flip-up part.	Ensure rail brackets are firmly attached and making proper contact with the floor when the rail is unfolded. Replace rubber feet if needed.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check flip-up rail gas spring function.	The flip-up rail should stay upright when folded. Replace the gas spring if required.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

2. Carriage/ Unit

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Check the unit/carriage frame for damages.		Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the batteries support for damages.		Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check rollers and bearings for wear and tear.	Replace parts if necessary.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check rollers and bearings run smoothly.	Lubricate the angled and straight rollers with synthetic grease (Super lube) or wet graphite grease.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the operation of the Overspeed brake.	For Instructions refer to Savaria Technical bulletin Part number: 001277.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Check the charging electrode pin for damage.	Must be contacting the busline throughout travel. Replace parts if necessary.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check left and right-side carriage bumper safety sensors.	Adjust side bumper switches sensitivity if required. Ensure the unit stops when it contacts an obstacle.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check all bolts holding the seat post assembly.	Torque any loose bolts to 40ft. lb. (55 N-m).	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check seat swivel plate for any damage.	Replace parts if necessary.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the screws holding the seat swivel plate to the seat post assembly.	Tighten and reapply Loctite if required.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Check the seat connection wire and connector for damage.	Replace parts if necessary.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check 3 diagnostic LEDs in front of the unit for proper function.		Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the PCB / circuit board for damages.	Ensure all wire connections are secure.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check for excessive motor temperature.	The normal unit operating temperature range is -10°C to 40°C.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check for excessive motor, gear, or roller noise.	Replace parts if necessary.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Check the footrest is level and tight.	Ensure rail brackets are firmly attached and making proper contact with the floor when the rail is unfolded. Replace rubber feet if needed.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check all the footrest safety sensors for function.	Ensure the unit stops when it contacts an obstacle.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the connecting wire to the footrest for any damage.		Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
In Case of Flip-Up Rail			
Check the operation of the pushrod mechanism.	Ensure the unit stops when the switch is engaged.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the push rod mechanism is firmly attached to the motor.	Tighten screws holding the bracket, reapply Loctite if needed.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Check Push rod mechanism/bracket for any bending.	Replace parts if necessary.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Inspect the pushrod mechanism by pushing against the roller and make sure it retracts back when the force is released.	Lubricate the Push Rod mechanism with clear synthetic grease.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

3. Seat/ Chair

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Check the seat for damages.		Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the armrest and the armrest hinge for damage.	Tighten the nut holding the armrest to the seat frame. Ensure the armrest holds its position when folded up.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the folding seat hinge.	Ensure the folding seat holds its position when folded up.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the function of the up-down toggle switch.	Replace parts if necessary.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check that the seatbelt connects and holds securely.	If required tighten the bolts holding the seat belt assembly to the seat frame.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Check the function of an emergency stop button.	Ensure the unit stops immediately when the button is pressed.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the seat swivel function.	Lubricate seat post and swivel system using wheel bearing grease.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the seat swivel pin for function.	Must be locking to the seat swivel plate when the chair is turned or riding position.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the seat swivel handles for damage.		Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the seat is leveled.	Adjust the seat post assembly to level the seat.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

4. Remotes/ Hall Call

Maintenance	Corrective Action	Frequency (Commercial)	Frequency (Residential)
Check remotes for damages and function.	Ensure the light illuminates when the up / down button is pressed.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the function of the key switch (If keyed Hall call).	If needed replace the remote battery with the compatible 9V model.	Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months
Check the remote holding brackets are securely attached to the wall.		Every 6 months	Normal: Every Year Heavy: Every Year Excessive: Every 6 months

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Owner's Manual

For service or questions about this product,
please contact your installing dealer.

Dealer Name: _____

Dealer Phone: _____

Authorized Savaria Dealer

Savaria Concord Lifts, Inc.
2 Walker Drive Brampton ON L6T 5E1 Canada



savaria.com

Part No. 001188 Rev. 015

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